



National Offender Management Service

Job Description (JD)

Band 6

Group Profile - Facilities and Services Unit Manager (FSUM)

Job Description - FSUM : Catering

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Job Description

Job Title	FSUM : Catering
Group Profile	Facilities and Services Unit Manager
Organisation Level	First Line Management
Band	6

Overview of the job	This is a management job in an establishment
Summary	<p>The job holder will be responsible for the Food Services for the establishment including responsibility for the activities within all food areas (and staff mess.)</p> <p>This is a non operational job with line management responsibilities</p>
Responsibilities, Activities and Duties	<p>The job holder will be required to carry the following responsibilities, activities and duties:</p> <ul style="list-style-type: none"> • Responsible for ensuring the provision of meals for prisoners and for the quality and quantity of meals served • Responsible for monitoring a safe working environment e.g. requesting repairs to kitchen equipment, on-going testing and reporting operating faults on computer aided facilities management system • Responsible for the achievement of Service Levels Indicators within the unit, verifying and signing off documentation as appropriate • Responsible for compliance with all Food Safety Management systems and Hygiene Assessments within the kitchen and associated areas. Undertaking Risk Assessments and responding to hazards as and when appropriate • Responsible for costing the menu requirements and management of the catering budget including the provision of cultural, health nutrition and special dietary needs • Act as point of contact for all external/internal stakeholders visiting the kitchen including Independent Monitoring Body (IMB) and Her Majesty's Inspectorate of Prisons (HMIP) • Responsible for estimating, ordering and managing resources (generally food and ingredients) to deliver the catering requirements of the establishment. Ensure effective utilisation of those resources and to maximise the reduction of waste • Responsible for maintenance of security, standards in the kitchen area in line with Local Security Strategy (LSS) and National Security Framework (NSF) • Responsible for prisoner workforce in the kitchens, ensure that they are appropriately inducted, trained, supervised and paid and complete all documentation relating to prisoners where required • Responsible for implementation of national policy and/or contribution towards the development of local policy, procedures and practice for catering and ensures consistency across the unit in the application of policies and procedures affecting prisoners and staff • Responsible for the collection, collation, analysis and acting on data concerning the catering function including feedback on the choice and quality of food provided and weekly individual menu choices from residential area • Responsible for training wing all food handlers on hygiene stand • Responsible for carrying out kitchen inspections, audit preparation and documentation for audit purposes <p>Undertake other management tasks as follows:</p>

	<ul style="list-style-type: none"> • Manage devolved budgets in accordance with the financial procedures outlined in the budget delegation Responsible for the management of all staff within their area. This includes staff performance, development and annual appraisal through to sickness absence management • Ensure all NOMS standards and Service Delivery Indicators (SDIs) are implemented and managed within the relevant work area • Ensure all national and local policies and procedures are implemented and compliant (examples; NSF, LSS, Finance Manual) • Attend as directed any relevant boards/meetings and actively contribute, either as chair or team member • Provides leadership and direction to supervisors and staff within their defined work area through briefings, building informal and formal relationships and effective communication • Produce relevant reports as required and ensure all correspondence is replied to within agreed timescales • Liaise and form good relationships with internal and external stakeholders • Contribute to the preparation of the prison contingency and emergency plans, and ensure implementation when required • Manage resources to deliver the activities within the defined work area, and contribute to the mid-to-long term business planning process • Ensure the defined work area and associated activities comply with Health and Safety legislation. Ensure all risk assessments are undertaken and staff are made aware of their personal responsibility towards ensuring Health and Safety compliance <p>The duties/responsibilities listed above describe the post as it is at present and is not intended to be exhaustive. The Job holder is expected to accept reasonable alterations and additional tasks of a similar level that may be necessary. Significant adjustments may require re-examination under the Job Evaluation scheme and shall be discussed in the first instance with the Job Holder</p>
Competencies	<p>All of the competencies in the National Offender Management Service (NOMS) Competency and Qualities Framework are relevant to this group profile. For the purpose of selection the following competencies will be measured:</p> <ul style="list-style-type: none"> • 4. Leading and Communicating • 9. Managing a Quality Service • 11. Achieving a Safe and Secure Environment • 13. Caring • 14. Persuading and Influencing
Minimum Eligibility	<ul style="list-style-type: none"> • All candidates are subject to security and identity checks prior to taking up post • All external candidates are subject to 6 months probation. Internal candidates are subject to probation if they have not already served a probationary period within NOMS • All staff are required to declare whether they are a member of a group or organisation which the Prison Service considers to be racist

Essential Skills/ Qualifications/ Accreditation/ Registration	<p>Must hold qualifications and competences of F&S Supervisor - Catering In addition they must hold a Food Hygiene Level 4 Diploma or equivalent Level 4 award in HACCP they are required be familiar with applying all current health, safety and hygiene related regulations that apply in a working kitchen environment and demonstrate previous competency at supervising or management of staff within a kitchen environment. Refresher training in Food Safety (HACCP) should be completed at 3 year intervals environment.</p> <p>When transferring to a Young Persons establishment the job holder will be required to successfully undertake an assessment to demonstrate suitability to work with Young People.</p> <p><u>Internal applicants</u></p> <p>All newly promoted staff to the following Band 6 first line manager roles (Activities Unit Manager, Facilities and Services Unit Manager, Facilities and Services Business Manager, Programme Manager, Specialist Treatment Manager or Equality Advisor) in Establishments will be expected to complete the New Manager Programme on Civil Service Learning within three years of promotion.</p> <p>Staff that have mapped or re-graded to Band 6 who have previously worked at an equivalent level will not be required to undertake the qualification.</p> <p><u>External applicants</u></p> <p>All external staff joining as a Band 6 Activities Unit Manager, Facilities and Services Unit Manager, Facilities and Services Business Manager, Programme Manager, Specialist Treatment Manager or Equality Advisor in an Establishment will be expected to complete the New Manager Programme on Civil Service Learning within three years.</p> <p>An ability to fulfil all spoken aspects of the role with confidence through the medium of English or (where specified in Wales) Welsh</p>
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Hours of Work and Allowances	<p>37 hour working week</p> <p>Required Hours Allowance will be confirmed by the Recruiting Manager and only paid where applicable:</p> <p>Required Hours Allowance</p> <p>This role requires regularly working unpredictable and unsocial hours and be on call to attend their place of work at anytime. A 17% payment will be paid in addition to your basic pay to recognise this. Unsocial hours are those hours outside 0700 - 1900hrs Monday to Friday and include working evening, nights, weekends and Bank / Public holidays.</p>
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