



HM Prison & Probation Service

Job Description (JD)

Band 5

Group Profile – Hub Manager (HM)

Job Description – HM : People

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JD Evidence	

Job Description

Job Title	HM : People
Group Profile	Hub Manager
Organisation Level	First Line Management
Band	5

Overview of the job	This is an administrative managerial job within an establishment.
Summary	<p>The job holder will be responsible for managing the administrative processes within the People Hub, ensuring that staff are supported through training, detail and all Human resource processes.</p> <p>This is a non-operational job with line management responsibilities.</p>
Responsibilities, Activities and Duties	<p>The job holder will be required to carry out the following responsibilities, activities and duties:</p> <ul style="list-style-type: none"> • Manage the transactional activity associated with the People Hub and the administrative staff within this area. This includes ensuring the following paperwork is complete, checked, systems updated and ready for onward transmission where applicable: <ul style="list-style-type: none"> • Training / Learning & Development • Attendance Management • Detail • Payment Plus hours • Staff availability for escorts • Work Life Balance • HR – Entry & Exit Processes • Staff Engagement • SPDR markings • NVQ facilitation requests • Staff Reward and Recognition • Staff Leave • Employee Relations • Immunisation/First Aid co-ordination <p>Undertake other administrative management tasks including:</p> <ul style="list-style-type: none"> • Contribute towards the development of local policy, procedures and practice and ensure consistency of application • Manage devolved budget in accordance with the financial procedures outlined in the budget delegation • Manage the achievement of Service Delivery Indicators (SDIs) and standards within the work area, verifying and signing off documentation as appropriate • Attend relevant unit meetings as and when required to provide feedback on good practice examples, to promote awareness for better and more efficient ways of working • Analyse and act on data collected by the Hub and produce any relevant reports to show findings • Ensure that data entered into local and national systems is accurate and in accordance with agreed timescales • Monitor performance of the Hub

	<ul style="list-style-type: none"> • Draft all external and internal communications on behalf of the Hub • Provide Head of Function with management information relating to the relevant area • Be responsible for the management of all staff within their area. This includes staff performance, development and annual appraisal through to sickness absence management • Act as first point of contact for relevant external stakeholders • Act as requisitioner or approver dependant on local policy <p>The duties/responsibilities listed above describe the post as it is at present and is not intended to be exhaustive. The Job holder is expected to accept reasonable alterations and additional tasks of a similar level that may be necessary. Significant adjustments may require re-examination under the Job Evaluation scheme and shall be discussed in the first instance with the Job Holder</p>
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Behaviours	<ul style="list-style-type: none"> • Changing and Improving • Communicating and Influencing • Working Together • Managing a Quality Service • Making Effective Decisions • Leadership
Strengths	It is advised strengths are chosen locally, recommended 4-8.
Essential Experience	Able user of MS Word and MS Excel Information collation and analysis
Technical Requirements	<p>Internal applicants Newly promoted staff to the following Band 5 first line manager roles (Hub Managers, Custodial Managers and Facilities & Services Managers) in Establishments are required to complete a qualification as part of their work objectives where these training packages are available Staff that have mapped or re-graded to Band 5 who have previously worked at an equivalent level will not be required to undertake the qualification.</p> <p>External applicants All external staff joining as a Band 5 Hub Manager or Facilities and Services Manager in an Establishment are required to complete the qualification where available.</p>
Ability	

Minimum Eligibility	<ul style="list-style-type: none"> • All candidates are subject to security and identity checks prior to taking up post. • All external candidates are subject to 6 months' probation. Internal candidates are subject to probation if they have not already served a probationary period within HMPPS. • All staff are required to declare whether they are a member of a group or organisation which HMPPS consider to be racist.
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Hours of Work (Unsocial Hours) Allowances	
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Success Profile

Behaviours	Strengths N.B. It is advised strengths are chosen locally, recommended 4-8	Ability	Experience	Technical N.B Please check the individual job description relating to this group profile for the any job specific requirements and add if required.
Changing and Improving			Able user of MS Word and MS Excel	<p>Internal applicants Newly promoted staff to the following Band 5 first line manager roles (Hub Managers, Custodial Managers and Facilities & Services Managers) in Establishments are required to complete a qualification as part of their work objectives where these training packages are available Staff that have mapped or re-graded to Band 5 who have previously worked at an equivalent level will not be required to undertake the qualification.</p>
Communicating and Influencing			Information collation and analysis	<p>External applicants All external staff joining as a Band 5 Hub Manager or Facilities and Services Manager in an Establishment are required to complete the qualification where available.</p>
Working Together				
Managing a Quality Service				
Making Effective Decisions				
Leadership				