



Ministry  
of Justice

# MoJ Project Delivery

## Head of PMO

**Location:** National/London

**Grade:** Band B (SEO)

**Salary:** £35,290 (National), £39,530 (London)



Move your mouse pointer over the buttons below each image and click for more information



Welcome



About Us



Vacancy Description



Recruitment Process



Indicative Timeline



Terms & Conditions

# “A world-class Project Delivery profession”



**Jenni Borg**

Interim Director of  
Project Delivery  
Function,  
Ministry of Justice

Thank you for considering a move into a Head of Project Management Office (PMO) role within the Ministry of Justice Project Delivery Function. A project delivery role within the MoJ will see you joining one of the most ambitious reform agendas in Whitehall.

If we are to have safe and secure prisons, a modern and efficient courts system and a smaller, smarter organisation, the department needs to be great at delivering change.

A role as a Head of PMO within the MoJ will be challenging, rewarding as well as an opportunity for you to contribute to some of the largest National projects currently taking place within the Civil Service.

The projects we have to offer will give you numerous opportunities to develop your skills.

This is an exciting time to be involved in projects.

Jenni

# Project Delivery in the Ministry of Justice

**The Ministry of Justice (MoJ) is a major government department, at the heart of the justice system. We work to protect and advance the principles of justice. Our vision is to deliver a world-class justice system that works for everyone in society.**

The organisation works together and with other government departments and agencies to bring the principles of justice to life for everyone in society. From our civil courts, tribunals and family law hearings, to criminal justice, prison and probation services. We work to ensure that sentences are served and offenders are encouraged to turn their lives around and become law-abiding citizens. We believe the principles of justice are pivotal and we are steadfast in our shared commitment to uphold them.

## The MoJ Priorities

- A prison and probation service that reforms offenders
- A modern courts and justice system
- A Global Britain that promotes the rule of law
- A transformed department that is simpler, smarter and more unified

All of the projects available in the MoJ contribute to achieving these priorities and project professionals in the MoJ help to improve the government's ability to protect the public and reduce reoffending, and to provide a more effective, transparent and responsive criminal justice system for victims and the public.

**Project Professionals in the MoJ are central to the delivery of the Secretary of State's priorities.**



# Project Delivery in the Ministry of Justice

## Your Career

To deliver MoJ's Major Change Portfolio, we operate a flexible Project Delivery Function of project delivery professionals. Successful applicants will be posted to the Function and will be assigned to a project in one of our major change programmes. Assignments vary in length and at the end of your initial assignment you will be reassigned within the Function to another project.

We offer a rewarding career, supporting continuous professional development and shaping a community that enables us to grow and develop within the cross-government Project Delivery Profession.

Being part of a central resource and being placed in a range of projects in terms of their complexity and size across the organisation will provide you with lots of opportunities to develop your skills and experience as part of a diverse and interesting career path.

You will be supported with the right learning and development opportunities at all points in your career through the Government Online Skills Tool (GOST). As well as our world-class leadership programmes, we have developed a new Project Delivery Academy providing a grounding in Project Delivery practices in Government as well as supporting our Project Professionals through accredited professional learning and qualifications.

You will have access to Civil Service programmes such as our Future Leaders and Senior Leaders schemes that aim to create a strong, diverse and robust pipeline through to the most senior roles in government.

You will be recognised and valued for your contribution.



# Project Delivery in the Ministry of Justice

Government Project Delivery





# Project Delivery in the Ministry of Justice

## Case Study – Charlyn Johnson, PMO Lead, Family and Criminal Policy Directorate

I am assigned to the Family and Criminal Policy Directorate as PMO lead within the Programme and Business Management Team. My role is to design, deliver and maintain proportionate, consistent and beneficial project management approaches to two of the directorate's four Divisions, providing assurance to Directors and Senior Managers and upskilling policy colleague's Programme and Project Management (PPM) skills and techniques.

The Family and Criminal Justice Policy Directorate works to ensure that the family and Criminal Justice System are straightforward, work for everyone, and are focused on solving people's problems in a way that reserves the courts for more complex issues. The Directorate develops and delivers policy that is focused on meeting the needs of our users and providing protection to those who need it, particularly those who are vulnerable. In addition the Directorate has responsibility for criminal law and policy on the creation and amendment of criminal offences.

There are many aspects of the Project Delivery Function that attracted me to apply for the role of Head of PMO. I love working in a project delivery environment within government and not just because it gives me a perfect excuse for my 'inner organiser' to come out via commissioning, risk management, influencing stakeholders and keeping people and milestones on track via planning sessions. But, I also enjoy the variety of work available and the wide range of interesting projects that directly contribute to the lives of others.

The Project Delivery Function provides me with the right support to feel empowered to take control of my development and future career path. I am able to continue building my skills and confidence within the Project Delivery profession, by attending internal and external learning opportunities and events.

Since joining, I've gained two practitioner qualifications, been part of the Project Delivery Academy and completed the Civil Service Crossing Threshold development course. I am an active member of our Race and Projects working group, the Benefits working Group and volunteer to support the Function with interview panels whenever I can.



# Working in the Ministry of Justice

## Our Values

Our vision is to deliver a world-class justice system that works for everyone in our society and our values are how we bring principles of justice to life.

We defined our values together – they can unite us as we fulfil our shared purpose.

They will guide our actions as individuals and inspire us to be the best we can be, as we deliver excellent public services.

### PURPOSE

Justice matters. We are proud to make a difference for the public we serve.

### HUMANITY

We treat others as we would like to be treated. We value everyone, supporting and encouraging them to be the best they can be.

### OPENNESS

We innovate, share, and learn. We are courageous and curious, relentlessly pursuing ideas to improve the services we deliver.

### TOGETHER

We listen, collaborate and contribute, acting together for our common purpose.



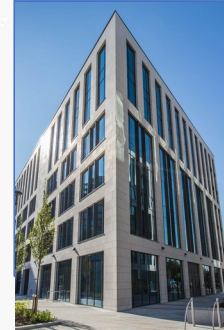
# Working in the Ministry of Justice

## Our Locations



102 Petty France, London,  
SW1H 9AJ

Map



5 Wellington Place,  
Leeds, LS1 4AP

Map



10 South Colonnade,  
Canary Wharf, E14 4PU

Map



Southern House, Croydon,  
CR0 1XN

Map

# Vacancy Description

## Introduction

### Job Title

Head of PMO

### Grade

Band B (SEO)

### Salary

The salary offered will £35,290 (National), £39,530 (London).

Pay awards are made in line with current Civil Service pay arrangements.

New entrants to the Civil Service will be expected to join on the minimum of the pay range.

Existing Civil Servants applying on promotion will usually be appointed to the salary minimum or within 10% of existing salary. Individuals appointed on level transfer will retain their existing salary.

Vacancies for this role are on a **Permanent or 12 month fixed term full-time basis**. Working pattern is 37 hours.

This post will require frequent weekly travel to other sites within the United Kingdom.

<< >>

# Vacancy Description

## Introduction

The Ministry of Justice (MoJ) priorities include improving public safety and reducing reoffending by reforming prisons, probation and youth justice, and building a justice system which makes access to justice swifter and more certain for all citizens whatever their background. Project professionals in the MoJ help to improve the government's ability to protect the public and reduce reoffending, and to provide a more effective, transparent and responsive criminal justice system for victims and the public.

The MoJ is centralising its Project Delivery Profession into a central team managed by the Project Delivery Directorate. Successful candidates will join the Project Delivery Function and be placed on Projects for set periods of time, upon completion of the placement you will return to the central team for your next assignment. This will provide you with an opportunity to contribute to a number of projects across the MoJ which will support your development and provide you with opportunities to progress your career with the MoJ. By joining the Project Delivery Function, you will be able to access professional development opportunities including an enhanced and tailored development plan, access world leading guidance, tools and support across and access to the unique Government Project Delivery Professional Network, not to mention your participation in some of the countries most ambitious projects.

As Head of PMO, you will define and maintain the standards for project management within your team. This includes the implementation and sharing of best practice as well as the development and application of project procedures, tools and techniques. You will provide guidance, support and insight on the project, and acts as a source of project information and metrics. You will have effective leadership, interpersonal and communication skills. This role will include line management responsibilities as part of the Function's management structure.

MoJ expects its leaders to show openness, honesty and commitment, and, of course, to deliver results.

<< >>

# Vacancy Description

## Key role responsibilities

**Delivery** – Lead the PMO to support the project in the delivery of Business Case benefits and outcomes.

**Business Case** – Support the Project Manager in the development of Business Case with input from specialists as necessary.

**Budget** – Develop and agree budgets for projects and/or programmes and forecast actual costs against them.

**Resources** – Manage the PMO team and support the Project Manager in the identification, recruitment, development, deployment and reassignment of resources throughout the project lifecycle.

**Stakeholder Management** – Advise the project team on appropriate tools and techniques for managing stakeholder relationships. Provide assurance to the project manager on the effectiveness of stakeholder management arrangements.

**Risks & Issues** – Establish the project processes and standards for managing risks and issues. Provide assurance to the project manager on the effectiveness of Risk and Issue management arrangements.

**Governance & Assurance** – Ensure appropriate governance is in place and arrange external reviews e.g. Gateway Reviews at appropriate points in the project lifecycle. Monitor the effectiveness of controls and ensure that recommendations from external reviews are acted upon.

**Change Management** – Establish and implement protocols to change the scope of projects and/or programmes and update configuration documents as required.

<< >>

# Vacancy Description

## Key role responsibilities

**Project Performance & Controls** – Establish and operate project controls on behalf of the project manager, reporting on project progress and status to appropriate bodies.

**Guidance & Support** – Identify, develop and share best practice project management processes, tools and templates. Provides direction and guidance to the project team.

&lt;&lt; &gt;&gt;

# Vacancy Description

## Person Specification

Aligned with the technical and behavioural competencies as set out in the [Project Delivery Capability Framework](#):-

**Planning** - (W) *Working knowledge and practical experience.*

The ability to define the fundamental components of a project in terms of its scope, deliverables, time scales, resource requirements and budget. It also includes the production of broader plans incorporating risk and quality to provide a consolidated overview of a project.

**Scheduling** - (W) *Working knowledge and practical experience.*

The ability to develop, produce and maintain schedules for activities that take account of dependencies, resource requirements and constraints in order to enable the efficient realisation of benefits.

**Resource management** - (W) *Working knowledge and practical experience.*

The ability to identify, profile and secure the resources required to deliver a project.

**Budgeting and cost management** - (W) *Working knowledge and practical experience.*

The ability to estimate costs, produce a budget and control forecasts and actual spend against budget.

**Risk & issue management** - (W) *Working knowledge and practical experience.*

The ability to systematically identify and monitor risks & issues, planning how to mitigate / respond to those risks and issues and implementing the responses.

<< >>

# Vacancy Description

## Person Specification

**Quality Management** - (W) *Working knowledge and practical experience.*

The ability to plan, develop, maintain and apply quality management processes to ensure the adherence to those standards throughout the project delivery lifecycle.

**Business change and implementation** - (A) *Basic knowledge and limited or no experience.*

The ability to integrate the project outputs into 'business as usual' (BAU) ensuring that activities are planned and completed to enable the business to implement the change and realise the benefits.

**Governance** - (W) *Working knowledge and practical experience.*

The ability to clearly define roles, responsibilities and accountabilities and establish controls and approval routes appropriate to each stage of the project to monitor project progress and compliance.

**Frameworks & methodologies** - (W) *Working knowledge and practical experience.*

The ability to identify and amend appropriate project frameworks and methodologies to enable a consistent and efficient approach to delivery at all stages of the project lifecycle.

**Stakeholder engagement** - (W) *Working knowledge and practical experience.*

The ability to systematically identify, analyse and communicate with stakeholders, using appropriate channels, to ensure all those impacted by the change are engaged, taking account of their levels of influence and particular interests.

<< >>



# Vacancy Description

## Person Specification

**Assurance** - (W) Working knowledge and practical experience.

The ability to establish, plan and manage reviews at appropriate points during all stages of the project life cycle to provide evaluations of progress against time, cost, quality, compliance and ongoing viability.

**Change control** - (W) Working knowledge and practical experience.

The ability to establish protocols to manage and document all requests that alter the scope of a project. This includes, the capture, evaluation and approval or rejection of any requests.

**Business Case development** - (A) Basic knowledge and limited or no experience.

The ability to prepare, develop, commission and update business cases to justify the initiation and continuation of projects in terms of benefits, value for money and risk.

**Asset allocation** - (A) Basic knowledge and limited or no experience.

The ability to recommend how financial and other resources should be allocated between projects in order to optimise the organisations return on investment (ROI). This includes the determination of which projects should be initiated continued or closed to best support the organisations strategic objectives.

**Benefits management** - (W) Working knowledge and practical experience.

The ability to identify, quantify, map and track project benefits to justify investment in the project, and to provide assurance that the benefits identified can be realised.

<< >>

# Vacancy Description

## Person Specification

**Knowledge management** - (A) *Basic knowledge and limited or no experience.*

Knowledge Management is the ability identify, share and promote best practices and lessons learned to create a culture of learning and good practice that supports continuous improvement to optimise project delivery.

**Visible leadership** - (W) *Working knowledge and practical experience.*

The ability to engage, motivate and coach others. To act as a role model and inspire and empower others.

**Credible action** - (W) *Working knowledge and practical experience.*

The ability to promote the wider public good in all actions and to act in a morally, legally and socially appropriate manner at all times. Challenges unacceptable behaviour.

**Working with ambiguity** - (A) *Basic knowledge and limited or no experience.*

The ability to work in an environment of uncertainty and continual change. Able to feel comfortable making decisions and setting direction without having the full picture and re-focus as details emerge. Can apply knowledge and techniques to reduce ambiguity.

**Collaboration** - (W) *Working knowledge and practical experience.*

The ability to establish and develop productive relationships with internal and external stakeholders, bringing people together to benefit the project.

<< >>

# Vacancy Description

## Person Specification

**Influencing** - (W) *Working knowledge and practical experience.*

The ability to influence, change and impact decisions with both internal and external stakeholders.

**Conflict resolution** - (W) *Working knowledge and practical experience.*

The ability to recognize, anticipate and effectively deal with existing or potential conflicts at an individual, team or strategic level.

**Inspiring others** - (W) *Working knowledge and practical experience.*

The ability to create and present a compelling vision and set clear direction, that motivates others to work towards a common goal.

**Resilience** - (W) *Working knowledge and practical experience.*

The ability to adapt to changing circumstances and adverse situations whilst remaining calm, reassuring others and maintaining performance.

**Innovation** - (W) *Working knowledge and practical experience.*

The ability to think of, research and apply new ideas and ways of doing things. Encourages and supports innovations from others, is willing to experiment and follow ideas through to implementation.

**Culture change** - (A) *Basic knowledge and limited or no experience.*

The ability to plan, lead and effect positive cultural change, securing commitment and buy-in and promoting a positive long-term vision. Recognizes when broader culture change is necessary to deliver a project.

<< >>

# Recruitment Process

## How to Apply

Recruitment Principles

Overview of the Process

Arrangements for Interview

Reserve List

Closing Date

Alternative Formats

Further Information

To apply for this post please apply through the [Civil Service Jobs website](#) or directly through [MoJ external Jobs](#).

Once you have completed some basic personal details you will be invited to provide evidence of how you meet the technical and behavioural competencies as set out in the [Project Delivery Capability Framework](#).

The STAR Approach may also help you to present your evidence more successfully, providing structure and focus to your answers to questions about what you have done in the period the review covers.

NB: we will sift against the first competency question if we receive a high number of applications. In your responses you should briefly introduce the **context**, but focus the majority of your word allocation to describe the **actions** you took, with a short conclusion describing the result. If your application progresses to a full sift, all competencies will then be considered.

Please attach a copy of your **anonymised CV**, setting out your career history (including job title, employer and dates), and how your responsibilities and achievements meet the requirements of this role. We would expect this to be **no more than two sides of A4**. To note CV's will not be made available to Vacancy Manager until interview stage.

# Recruitment Process

How to Apply

**Recruitment Principles**

Overview of the Process

Arrangements for Interview

Reserve List

Closing Date

Alternative Formats

Further Information

Selection for appointment to the Civil Service is on merit, on the basis of fair and open competition, as outlined in the Civil Service Commission's [Recruitment Principles](#).

## Recruitment Process

[How to Apply](#)[Recruitment Principles](#)[Overview of the Process](#)[Arrangements for Interview](#)[Reserve List](#)[Closing Date](#)[Alternative Formats](#)[Further Information](#)

The Project Delivery Function Management Team will manage the recruitment process in conjunction with our Shared Service Centre (SSCL) and can be contacted through SSCL.

Applications will be sifted to select those demonstrating the best fit with the post. The short list candidates will be invited to an interview. The blended interview will help us to assess candidates' skills and strengths as described in the person specification. It will assess both what candidates are good at but also how they do it.

The panel interview will be held in a Ministry of Justice hub. You will be advised of the format in advance.

Feedback will only be made available to candidates who make it through to the interview stage.

## Recruitment Process

[How to Apply](#)[Recruitment Principles](#)[Overview of the Process](#)[\*\*Arrangements for Interview\*\*](#)[Reserve List](#)[Closing Date](#)[Alternative Formats](#)[Further Information](#)

Please note expenses incurred by candidates during the recruitment process will not be reimbursed by the Ministry of Justice, except in exceptional circumstances and only when agreed in advance.



## Recruitment Process

[How to Apply](#)[Recruitment Principles](#)[Overview of the Process](#)[Arrangements for Interview](#)[Reserve List](#)[Closing Date](#)[Alternative Formats](#)[Further Information](#)

If we receive applications from more suitable candidates than we have vacancies at this time, we may hold suitable applicants on a reserve list for 12 months, and future vacancies requiring the same skills and experience could be offered to candidates on the reserve list without a new competition.

## Recruitment Process

How to Apply

Recruitment Principles

Overview of the Process

Arrangements for Interview

Reserve List

**Closing Date**

Alternative Formats

Further Information

You must submit your application and CV by **18<sup>th</sup> October, 2021**.

Applications received after this date for this campaign will not be considered.

## Recruitment Process

How to Apply

Recruitment Principles

Overview of the Process

Arrangements for Interview

Reserve List

Closing Date

**Alternative Formats**

Further Information

If you wish to receive a hard copy of the information, or in an alternative format e.g. Audio, Braille or large font then please contact MoJ Recruitment & Vetting Enquiries at [MoJ-recruitment-vetting-enquiries@sscl.gse.gov.uk](mailto:MoJ-recruitment-vetting-enquiries@sscl.gse.gov.uk)

# Recruitment Process

How to Apply

Recruitment Principles

Overview of the Process

Arrangements for Interview

Reserve List

Closing Date

Alternative Formats

**Further Information**

If you have any questions about the role or would like to discuss the post further, Project Delivery Function Management Office by sending an email to [projectdeliveryres@justice.gov.uk](mailto:projectdeliveryres@justice.gov.uk)

# Indicative Timeline

Please note that these dates are indicative and could be subject to change.

If you are unable to meet these timeframes, please let us know following your application by emailing SSCL.

The anticipated timetable is as follows:-



## Terms & Conditions

### Modernised Terms & Conditions

[Eligibility & Nationality](#)[Security Clearance](#)[Reserved for UK Nationals](#)[Conflict of Interest](#)[Equality & Diversity](#)[Civil Service Code](#)

Civil Servants taking up appointment on promotion will adopt the modernised Civil Service Terms and Conditions which came into effect on 1<sup>st</sup> July 2013. Existing Civil Servants appointed on level transfer may also be expected to adopt the modernised terms if moving on a voluntary basis.

## Terms & Conditions

Modernised Terms &  
Conditions

**Eligibility & Nationality**

Security Clearance

Reserved for UK Nationals

Conflict of Interest

Equality & Diversity

Civil Service Code

The post is advertised to suitably qualified people in the external market, and to existing Civil Servants and those in accredited Non Departmental Public Bodies.

To be eligible for employment you must be a national from the following countries:

- The United Kingdom
- The Republic of Ireland
- The Commonwealth\*
- A European Economic Area (EEA) Member State
- Switzerland
- Turkey

Certain family members of EEA, Switzerland and Turkish nationals are also eligible to apply regardless of their nationality.

(\*Commonwealth citizens not yet in the UK, who have no right to abode in the UK and who do not have leave to enter the UK are ineligible to apply)  
For further information on whether you are eligible, please visit [gov.uk](https://www.gov.uk).



## Terms & Conditions

Modernised Terms & Conditions

Eligibility & Nationality

**Security Clearance**

Reserved for UK Nationals

Conflict of Interest

Equality & Diversity

Civil Service Code

Before the appointment of the successful candidate can be confirmed, the MoJ will undertake background security checks. As part of this, you will be required to confirm your identify, employment history over the past three years (or course details if you were in education), nationality and immigration status, and criminal record (unspent convictions only)

Successful candidates must typically hold or be willing to obtain security clearance at Baseline level before taking up post. Depending on the assignment or its location, security clearance required may be increased to CTC level which will be communicated with candidates at the allocation of each assignment.

## Terms & Conditions

Modernised Terms & Conditions

Eligibility & Nationality

Security Clearance

**Reserved for UK Nationals**

Conflict of Interest

Equality & Diversity

Civil Service Code

Certain posts, notably those concerned with security and intelligence, might be reserved for British citizens, but this will not normally prevent access to a wide range of development opportunities within the Civil Service.

## Terms & Conditions

Modernised Terms & Conditions

Eligibility & Nationality

Security Clearance

Reserved for UK Nationals

**Conflict of Interest**

Equality & Diversity

Civil Service Code

Candidates must note the requirement to declare any relevant business interests, shareholdings, positions of authority, retainers, consultancy arrangements or other connections with commercial, public or voluntary bodies, both for themselves and for their spouses/partners when apply for these roles.

The successful candidate will be required to give up any conflicting interests and his/her other business and financial interests may be published.

If you believe you may have a conflict of interest, please contact [projectdeliveryres@justice.gov.uk](mailto:projectdeliveryres@justice.gov.uk) before submitting your application

## Terms & Conditions

Modernised Terms & Conditions

Eligibility & Nationality

Security Clearance

Reserved for UK Nationals

Conflict of Interest

**Equality & Diversity**

Civil Service Code

The Ministry of Justice is committed to being an equal opportunities employer. We value and welcome diversity and aim to develop all our staff to enable them to make a full contribution to meeting the Departments objectives, and to fulfil their own potential on merit. We will not tolerate harassment or other unfair discrimination on grounds of sex, marital status, race, colour nationality, ethnic origin, disability, age, religion or sexual orientation. We promote and support the use of a range of flexible working patterns to enable staff to balance home and work responsibilities; and treat people fairly irrespective of their working arrangements.

Under the terms of the Equality Act 2010, the MoJ is legally required to consider making reasonable adjustments to ensure that disabled people are not disadvantaged in the recruitment and selection process. we are committed to meeting, wherever possible, any needs you specify in your application and will consider any reasonable adjustments under the terms of the Act to enable any applicant with a disability (as defined under the Act) to meet the requirements of the post.

>>

## Terms & Conditions

Modernised Terms & Conditions

Eligibility & Nationality

Security Clearance

Reserved for UK Nationals

Conflict of Interest

**Equality & Diversity**

Civil Service Code

MoJ also offer a Guaranteed Interview Scheme (GIS) for all disabled applicants. This means we are committed to interviewing all applicants with a disability who provide evidence of meeting the minimum requirements necessary for the post, as set out in this applicant pack. To be eligible, your disability must be within the definition laid down in the Equality Act 2010. A disabled person is defined by the Act as someone who has a physical or mental impairment, which has a substantial and long-term adverse effect on their ability to perform normal day-to-day activities. For the purposes of this policy, these words have the following meaning:

- 'substantial' means more than minor or trivial
- 'long-term' means that the effect of the impairment has lasted, or is likely to last, 12 months (there are special rules covering recurring or fluctuating conditions)
- 'normal day-to-day activities' include everyday things like eating, washing, walking and going shopping.

Should you consider yourself eligible to apply for this post under the GIS, please indicate on your application form.

<<

## Terms & Conditions

Modernised Terms &  
Conditions

Eligibility & Nationality

Security Clearance

Reserved for UK Nationals

Conflict of Interest

Equality & Diversity

**Civil Service Code**

All civil servants are subject to the provisions of the Civil Service Code that details the Civil Service values, standards of behaviour and rights and responsibilities.

For further information, visit [gov.uk](https://www.gov.uk).